

## **Park Host/ Ambassador**

### **Overview**

Volunteer Park Hosts (greeters) play a vital role for the U.S. Army Corps of Engineers. As a Park Host you are a part of a team that includes Volunteers, Service Contractors, Park Rangers, Management and Administration. This team works together to conserve our national recreation resources and keep these valuable areas available to the public. In many cases, Park Hosts, and Gate Attendants, are the first contact the public has with the U.S. Army Corps of Engineers. Park Hosts are long term (3+ months) volunteers who make extended stays at campgrounds as a part of the project team. A choice campsite is reserved at no charge for these volunteers during their commitment to a project.

### **Primary Responsibilities**

Provide hospitality and customer service to park guests, assisting in the cleaning/upkeep of park facilities and promoting safe responsible use of Corps of Engineer amenities.

### **Secondary Responsibilities**

Create temporary community through fostering of communication between park visitors and personnel. Keep our parks friendly places for outdoor recreation and socialization. Provide valuable information on how to improve our parks by maintaining open communication with Rangers and Managers, passing on ideas for improvement gathered during daily contact with visitors.

### **Minimum Qualifications**

- Desire to work (min 20 hours/week) and live in natural outdoor setting, with your own RV
- Desire to meet and interact with persons from varied backgrounds.
- Appearance should be neat and a positive reflection of the organization.
- Ability to remain **calm** in busy situation.
- Cognitive and verbal ability to answer visitor questions and communicate park rules.
- Physical ability to navigate camp loop and visit campsites, pick up trash, light cleaning, lift 15 lbs and carry 25 feet (position may require extended periods in the outdoors during adverse conditions such as heat, cold or rain.)
- Visually able to spot safety hazards and take prompt appropriate action to correct in accordance with training provided.

### **Desired Experience**

- Customer Service or work with public, especially children and elderly.
- Previous park or outdoor recreation experience as employee or volunteer.
- Knowledge of campfire activities, teaching experience, ability to host or lead interpretive programming.
- Previous RV Experience